

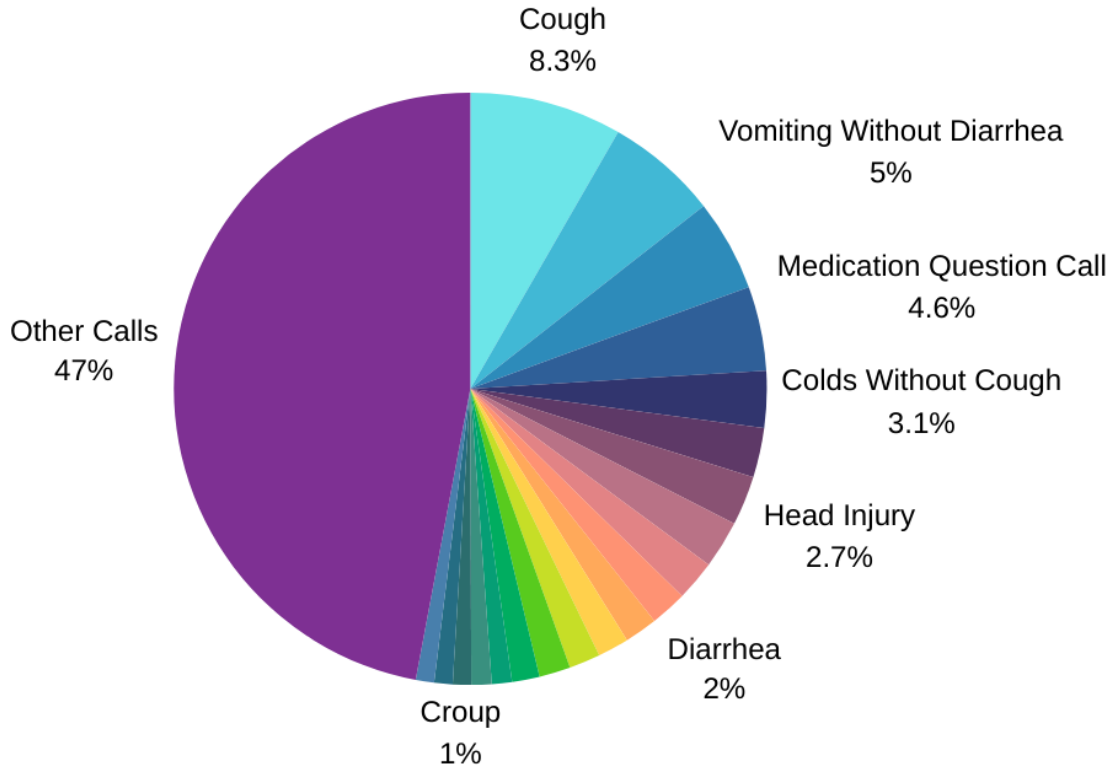


2023 Top 20 Protocols - After Hours Pediatric

These are the top 20 After Hours Pediatric protocols used in ClearTriage in 2023. The percentage listed after each protocol reflects the percentage of the total number of After Hours Pediatric calls that included that particular protocol.

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|-------------------------------------|----------------------------------------------|
| 1. Cough - 8.3% | 11. COVID-19 - Diagnosed or Suspected - 1.8% |
| 2. Fever - 3 Months or Older - 6.1% | 12. Vomiting With Diarrhea - 1.7% |
| 3. Vomiting Without Diarrhea - 5% | 13. Rash or Redness - Widespread - 1.7% |
| 4. Medication Question Call - 4.6% | 14. Constipation - 1.7% |
| 5. Colds Without Cough - 3.1% | 15. Immunization Reactions - 1.5% |
| 6. Sore Throat - 2.7% | 16. Rash or Redness - Localized - 1.1% |
| 7. Head Injury - 2.7% | 17. Abdominal Pain - Female - 1.1% |
| 8. Eye - Pus Or Discharge - 2.6% | 18. Croup - 1% |
| 9. Earache - 2.2% | 19. Ear Infection Follow-up Call - 1% |
| 10. Diarrhea - 2% | 20. Abdominal Pain - Male - 1% |
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Top 20 Protocols vs All Other Calls



Percentage of total After Hours Pediatric calls using at least one of the top 20 protocols: 53%