

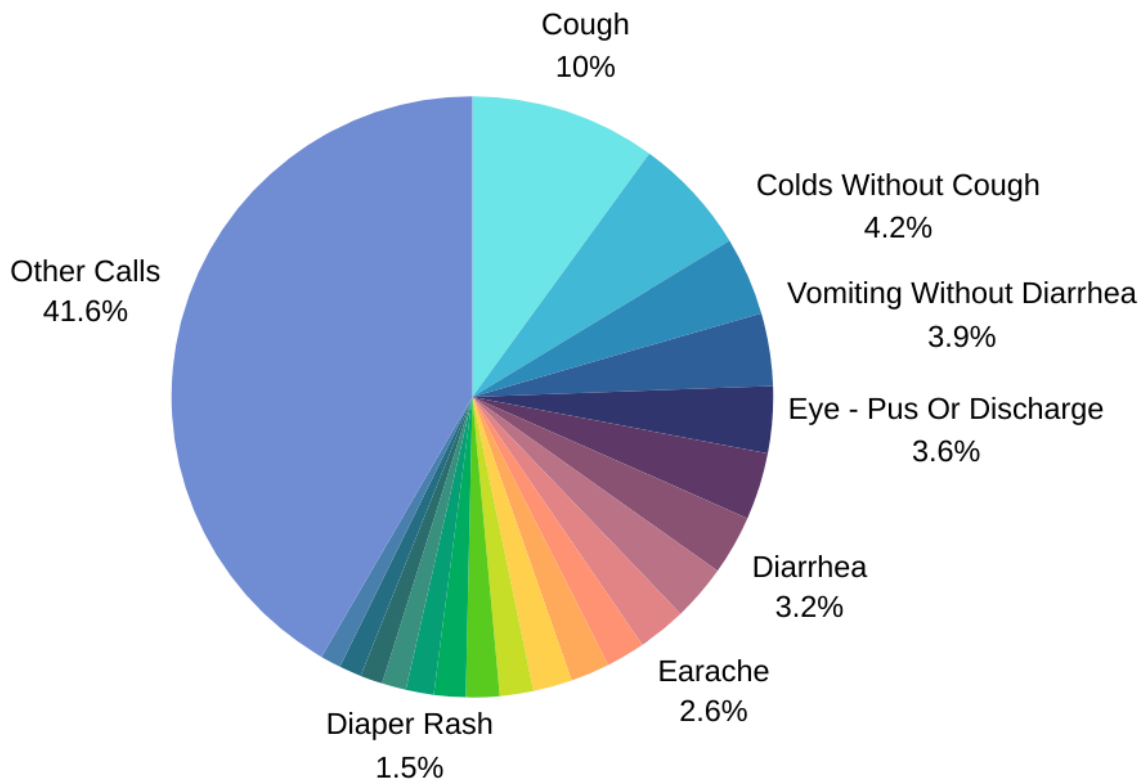


2023 Top 20 Protocols - Office Hours Pediatric

These are the top 20 Office Hours Pediatric protocols used in ClearTriage in 2023. The percentage listed after each protocol reflects the percentage of the total number of Office Hours Pediatric calls that included that particular protocol.

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|-------------------------------------|--|
| 1. Cough - 10% | 11. Vomiting With Diarrhea - 2.1% |
| 2. Fever - 3 Months or Older - 6.3% | 12. COVID-19 - Diagnosed or Suspected - 2.1% |
| 3. Colds Without Cough - 4.2% | 13. Rash or Redness - Localized - 1.8% |
| 4. Vomiting Without Diarrhea - 3.9% | 14. Hand-Foot-Mouth Disease - 1.8% |
| 5. Eye - Pus Or Discharge - 3.6% | 15. Rash or Redness - Widespread - 1.7% |
| 6. Sore Throat - 3.6% | 16. Diaper Rash - 1.5% |
| 7. Diarrhea - 3.2% | 17. Sinus Pain or Congestion - 1.3% |
| 8. Constipation - 3% | 18. Abdominal Pain - Female - 1.2% |
| 9. Earache - 2.6% | 19. Immunization Reactions - 1.2% |
| 10. Head Injury - 2.1% | 20. Headache - 1.1% |

Top 20 Protocols vs All Other Calls



Percentage of total Office Hours Pediatric calls using at least one of the top 20 protocols: 58.4%