

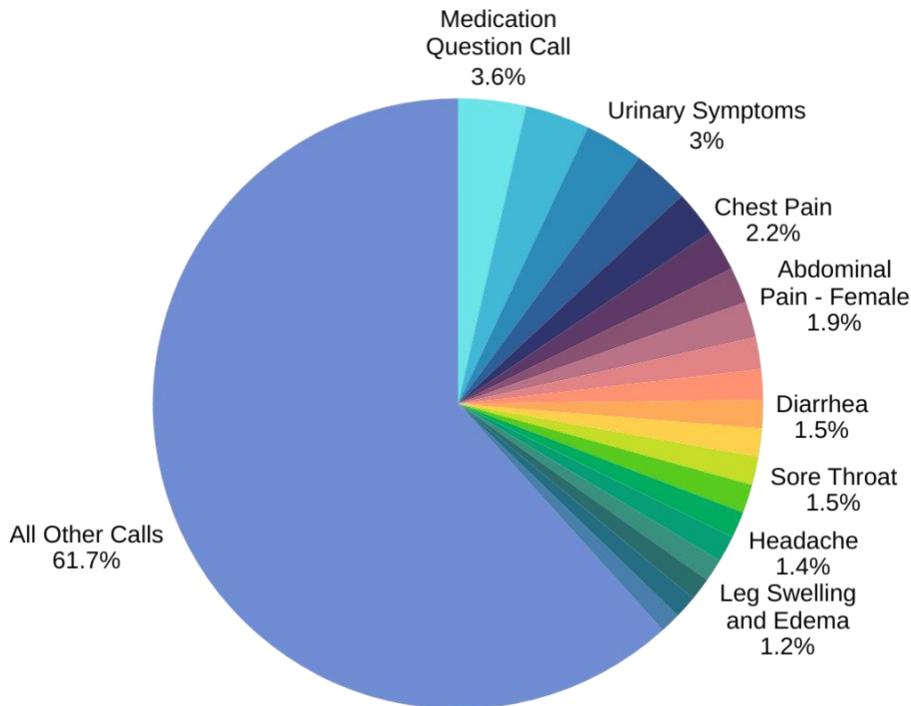


## 2025 Top 20 Protocols - After Hours Adult

These are the top 20 After Hours Adult protocols used in ClearTriage in 2025. The percentage listed after each protocol reflects the percentage of the total number of After Hours Adult calls that included that protocol.

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|---|---|
| 1. Medication Question Call – 3.6%            | 11. Diarrhea – 1.5%                     |
| 2. Blood Pressure – High – 3.4%               | 12. Blood Pressure – Low – 1.5%         |
| 3. Cough – Acute Productive – 3.1%            | 13. Sore Throat – 1.5%                  |
| 4. Urinary Symptoms – 3%                      | 14. Cough – Acute Non-Productive – 1.5% |
| 5. Medication Refill and Renewal Call – 2.4%  | 15. Headache – 1.4%                     |
| 6. Chest Pain – 2.2%                          | 16. Dizziness – Lightheadedness – 1.4%  |
| 7. Back Pain – 1.9%                           | 17. Leg Swelling and Edema – 1.2%       |
| 8. Abdominal Pain – Female – 1.9%             | 18. Vomiting – 1.2%                     |
| 9. Breathing Difficulty – 1.7%                | 19. Common Cold – 1.2%                  |
| 10. Heart Rate and Heartbeat Questions – 1.6% | 20. Sinus Pain or Congestion – 1.1%     |
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## Top 20 Protocols vs All Other Calls



*Percentage of total After Hours Adult calls using at least one of the top 20 protocols: 38.3%*