

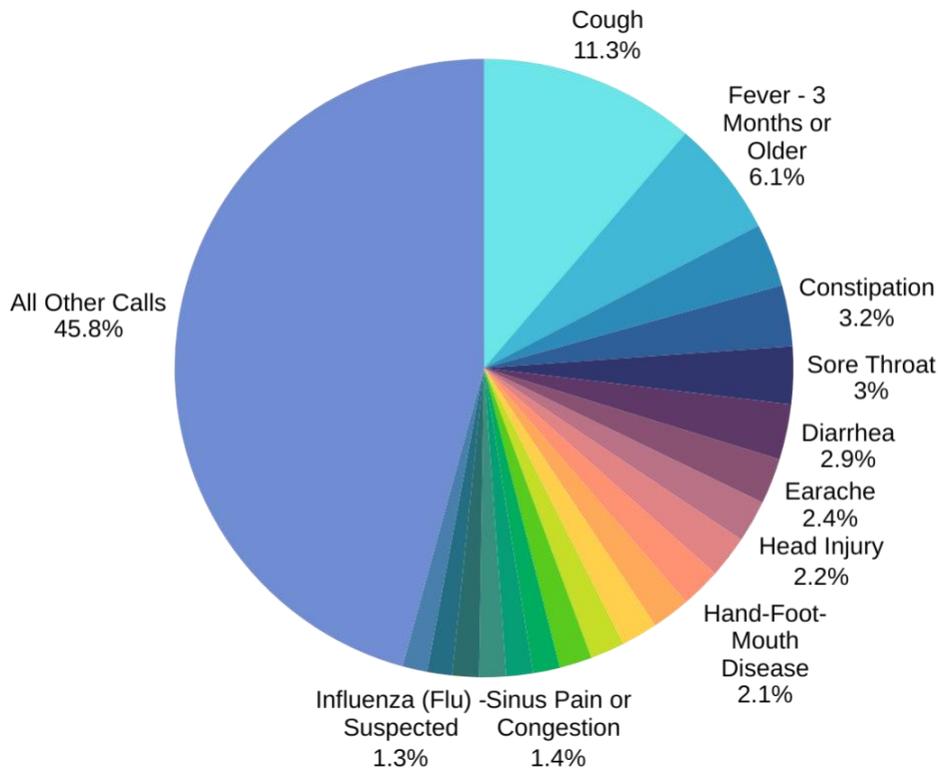


2025 Top 20 Protocols - Office Hours Pediatric

These are the top 20 Office Hours Pediatric protocols used in ClearTriage in 2025. The percentage listed after each protocol reflects the percentage of the total number of Office Hours Pediatric calls that included that protocol.

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|---------------------------------------|--|
| 1. Cough – 11.3% | 11. Rash or Redness – Widespread – 2% |
| 2. Fever – 3 Months or Older – 6.1% | 12. Colds Without Cough – 1.9% |
| 3. Vomiting Without Diarrhea – 3.3% | 13. Eye – Pus Or Discharge – 1.8% |
| 4. Constipation – 3.2% | 14. Vomiting With Diarrhea – 1.7% |
| 5. Sore Throat – 3% | 15. Sinus Pain or Congestion – 1.4% |
| 6. Diarrhea – 2.9% | 16. Diaper Rash – 1.4% |
| 7. Earache – 2.4% | 17. Immunization Reactions – 1.4% |
| 8. Head Injury – 2.2% | 18. Medication Question Call – 1.4% |
| 9. Rash or Redness – Localized – 2.2% | 19. Abdominal Pain – Female – 1.3% |
| 10. Hand-Foot-Mouth Disease – 2.1% | 20. Influenza (Flu) – Suspected – 1.3% |

Top 20 Protocols vs All Other Calls



Percentage of total Office Hours Pediatric calls using at least one of the top 20 protocols: 54.2%