

Anatomic Group and Title

Abdomen Symptoms

Abdomen Bloating and Swelling
Abdominal Injury
Abdominal Pain - Female
Abdominal Pain - Male
Abdominal Pain - Menstrual Cramps
Abdominal Pain - Upper
Cancer - Constipation
Cancer - Diarrhea
Cancer - Nausea and Vomiting
Colonoscopy Symptoms and Questions
Constipation
Diarrhea
Diarrhea on Antibiotics
Endoscopy (Upper GI) Symptoms and Questions
Feeding Tube Symptoms and Questions
GI Multiple Symptoms - Guideline Selection
Hospice - Constipation
Hospice - Diarrhea
Hospice - Nausea and Vomiting
Nausea
Ostomy Symptoms and Questions
Pelvic Pain - Female
Pinworms
Post-Op Wound Drains and Tubes - Symptoms and Questions
Postpartum - Abdominal Pain
Postpartum - Constipation
Pregnancy - Abdomen Injury
Pregnancy - Abdominal Pain Greater Than 20 Weeks EGA

Pregnancy - Abdominal Pain Less Than 20 Weeks EGA
Pregnancy - Constipation
Pregnancy - Morning Sickness (Nausea and Vomiting of Pregnancy)
Pregnancy - Rectal Symptoms
Rectal Bleeding
Rectal Symptoms
Rectum - Foreign Body
Spinal Cord Injury - Constipation
Stools - Unusual Color
Swallowed Foreign Body
Tracheostomy Symptoms and Questions
Vomiting
Vomiting Blood
Worms - Other Than Pinworms

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Arm and Leg Symptoms

Ankle Injury
Ankle Pain
Ankle Swelling
Arm Injury
Arm Pain
Arm Swelling and Edema
Cast Symptoms and Questions
Diabetes - Foot Problems and Questions
Elbow Injury
Elbow Pain
Elbow Swelling
Finger Injury
Finger Pain
Fingernail Infection
Foot Injury
Foot Pain
Groin Injury and Strain
Hand Injury
Hand Pain
Hand Swelling
Hip Injury
Hip Pain
Knee Injury
Knee Pain
Knee Swelling
Leg Injury
Leg Pain
Leg Swelling and Edema
Muscle Aches and Body Pain
Postpartum - Leg Pain
Postpartum - Leg Swelling and Edema
Pregnancy - Leg Pain
Pregnancy - Leg Swelling and Edema

Ring Stuck on Finger or Toe
Shoulder Injury
Shoulder Pain
Splint Symptoms and Questions
Toe Injury
Toe Pain
Toenail - Ingrown
Toenail Fungal Infection - Diagnosed or Suspected
Wrist Injury
Wrist Pain
Wrist Swelling

Bites / Stings

Animal Bite
Bed Bug Bite
Bee or Yellow Jacket Sting
Fire Ant Sting
Insect Bite
Spider Bite - North America
Tick Bite

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Breathing or Chest Symptoms

Asthma Attack
Breast Symptoms
Breathing Difficulty
Cancer - Breathing Difficulty
Carbon Monoxide Exposure
Chest Injury
Chest Injury - Bending, Lifting, or Twisting
Chest Pain
Choking - Inhaled Foreign Body
COPD Oxygen Monitoring and Hypoxia
COPD Post-Hospitalization Follow-up Call
Cough - Acute Non-Productive
Cough - Acute Productive
Cough - Chronic
Coughing Up Blood
COVID-19 - Diagnosed or Suspected
COVID-19 - Exposure
Drowning and Submersion Event
Ebola Exposure
E-Cigarettes and Vaping Symptoms and Questions
Heart Attack Post-Hospitalization Follow-up Call
Heart Failure on Treatment Follow-up Call
Heart Failure Post-Hospitalization Follow-up Call
Heart Rate and Heartbeat Questions
Hiccups
Hoarseness
Hospice - Breathing Difficulty
ICD and Pacemaker Symptoms and Questions
Influenza (Flu) Follow-up Call
Influenza (Flu) Suspected

MERS Exposure
Oxygen Monitoring and Hypoxia
Pneumonia Follow-up Call
Pneumonia on Antibiotic Post-Hospitalization Follow-up Call
Postpartum - Breast Pain and Engorgement
Postpartum - Breastfeeding Guideline Selection
Respiratory Multiple Symptoms - Guideline Selection
SARS Exposure
Smoke and Fume Inhalation
Whooping Cough Exposure

Ear Symptoms

Ear - Congestion
Ear - Discharge
Ear - Foreign Body
Ear - Otitis Externa Follow-up Call
Ear - Otitis Media Follow-up Call
Ear - Swimmer's
Ear Injury
Ear Piercing Symptoms and Questions
Earache
Earwax
Hearing Loss or Change
Tinnitus

Anatomic Group and Title

Eye Symptoms

Eye - Allergy
Eye - Chemical In
Eye - Foreign Body
Eye - Pus or Discharge
Eye - Redness
Eye Injury
Eye Pain and Other Symptoms
Eyelid Swelling
Eyelid Twitch or Spasm
Postpartum - Vision Loss or Change
Pregnancy - Vision Loss or Change
Sty
Vision Loss or Change

Fever Symptoms

Cancer - Fever
Fever
Hospice - Fever
Postpartum - Fever
Pregnancy - Fever

Genital or Urinary Symptoms

Abortion - Medication Induced Follow-up Call
Abortion - Spontaneous Miscarriage Follow-up Call
Abortion - Surgical Procedure Follow-up Call
Abortion - Threatened Miscarriage Follow-up Call
Contraception - Birth Control Pills - Combined
Contraception - Birth Control Pills - Progestin-Only Pills (POPs)
Contraception - Birth Control Shot Symptoms and Questions
Contraception - Emergency
Contraception - Implant Symptoms and Questions
Contraception - IUD Symptoms and Questions
Contraception - Transdermal Patch
Contraception - Vaginal Ring
Genital Injury - Female
Genital Injury - Male
Hernia
Hospice - Urinary Catheter (e.g., Foley) Symptoms and Questions
Hospice - Urinary Symptoms
Jock Itch
Kidney Stone Follow-up Call
Menopause Symptoms and Questions
Menstrual Period - Missed or Late
Penis and Scrotum Symptoms
Postpartum - Urination Pain
Postpartum - Vaginal Bleeding and Lochia
Pregnancy - Decreased or Abnormal Fetal Movement
Pregnancy - Fall
Pregnancy - Labor

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Pregnancy - Labor - Preterm

Pregnancy - Rupture of Membranes
Suspected

Pregnancy - Urination Pain

Pregnancy - Vaginal Bleeding Greater Than
20 Weeks EGA

Pregnancy - Vaginal Bleeding Less Than 20
Weeks EGA

Pregnancy - Vaginal Discharge

Pregnancy - Vulvar Symptoms

Pubic Lice

Scrotum Pain

Scrotum Swelling

Sexual Assault or Rape

Spinal Cord Injury - Urinary Catheter
Symptoms and Questions

STI Exposure

STI Guideline Selection

STI Questions

Transgender Health Concerns and Questions

Urinalysis Results Follow-up Call

Urinary Catheter (e.g., Foley) Symptoms and
Questions

Urinary Symptoms

Urinary Tract Infection on Antibiotic Follow-
up Call - Female

Urinary Tract Infection on Antibiotic Follow-
up Call - Male

Urination Pain - Female

Urination Pain - Male

Urine - Blood In

Vaginal Bleeding - Abnormal

Vaginal Bleeding - Postmenopausal

Vaginal Discharge

Vaginal Foreign Body

Vaginal Symptoms

Vulvar Symptoms

Head or Brain Symptoms

Coma

Concussion (mTBI) Less Than 14 Days Ago
Follow-up Call

Confusion - Delirium

Dizziness - Lightheadedness

Dizziness - Vertigo

Fainting

Head Injury

Headache

Hospice - Confusion and Delirium

Hospice - Seizure

Meningitis Exposure

Motion Sickness

Muscle Jerks - Tics - Shudders

Neurologic Deficit

Postpartum - Headache

Pregnancy - Headache

Pregnancy - Seizure

Seizure

Spinal Cord Injury - Headache

Traumatic Brain Injury More than 14 Days
Ago Follow-up Call

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Mental and Behavioral Health Symptoms

Accidental Exposure to Recreational (Street) Drug
Alcohol Use and Problems
Anxiety and Panic Attack
Bipolar Disorder (Manic Depression)
Dementia Symptoms and Questions
Depression
Eating Disorders Symptoms and Questions
Hallucinations
Hallucinogenic Mushrooms - Use and Problems
Homicidal Threats or Attempts
Hospice - Agitation
Hospice - Anxiety and Panic Attack
Hospice - Caregiver Need for Support or Respite
Hospice - Insomnia
Insomnia
Marijuana Use and Problems
Opioid Use and Problems
Postpartum - Depression
Post-Traumatic Stress Disorder (PTSD)
Schizophrenia
Smoking - Tobacco Use and Problems
Substance Use and Problems
Suicide Concerns

Miscellaneous - Other

911 Symptoms
Allergic Reactions - Guideline Selection
Altitude Sickness
Anaphylaxis
Avian Influenza (Bird Flu) Exposure
Blood and Body Fluid Exposure
Blood Pressure - High
Blood Pressure - Low
Central Venous Catheter - Port Symptoms and Questions
Cold Exposure (Hypothermia)
COVID-19 - Persisting Symptoms Follow-up Call
COVID-19 - Vaccine Questions and Reactions
Diabetes - High Blood Sugar
Diabetes - Low Blood Sugar
Difficult Call
Domestic Violence
Elder or Vulnerable Adult Abuse
Electric Shock or Lightning Injury
Face Injury
Face Pain
Face Swelling
Falls and Falling
Heat Exposure (Heat Exhaustion and Heat Stroke)
Hepatitis A Exposure
HIV Exposure
Home Health - Equipment or Supply Request
Hospice - Death
Hospice - Death Imminent or Dying Symptoms
Hospice - Equipment or Supply Request

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Hospice - Falls and Falling
Hospice - Medication Question or Refill Call
Hospice - No Guideline Available
Hospice - Pain
Hospice - Weakness (Generalized) and Fatigue
Immunization Reactions
Infection Exposure Questions
Infection on Antibiotic Follow-up Call
Influenza (Flu) Exposure
Information Only Call - No Triage
Injury - Multiple Sites - Guideline Selection
IV Not Running or Running Slowly
IV Site and Other Symptoms
Lymph Nodes - Swollen
Medication Question Call
Medication Refill and Renewal Call
Motor Vehicle Accident
Mumps Exposure
Mumps Follow-up Call
No Contact or Duplicate Contact Call
No Guideline Available
PCP Call - No Triage
Poisoning
Post-Hospitalization Follow-up Call
Post-Op Incision Symptoms and Questions
Post-Op Symptoms and Questions
Post-Op Total Hip Replacement Follow-up Call
Post-Op Total Knee Replacement Follow-up Call
Postpartum - C-section Incision Symptoms
Postpartum - C-section Symptoms
Postpartum - High Blood Pressure
Pregnancy - High Blood Pressure

Pregnancy - Infection Exposure Questions
Radiation Exposure and Contamination
Recent Medical Visit for Illness Follow-up Call
Recent Medical Visit for Injury Follow-up Call
Sickle Cell Disease - Acute Pain Episode (Crisis)
Tuberculosis Exposure
Weakness (Generalized) and Fatigue
Weight Loss - Unintended
Zika Virus Exposure

Mouth / Teeth / Throat Symptoms

Cancer - Mouth Symptoms
Cold Sores (Fever Blisters)
Dental Procedure Antibiotic Prophylaxis
Hospice - Oral Intake Decreased
Hospice - Swallowing Difficulty
Mononucleosis Follow-up Call
Mouth Injury
Mouth Pain
Mouth Symptoms
Mouth Ulcers
Post-Op Tonsil and Adenoid Surgery
Sore Throat
Strep Throat Exposure
Strep Throat Infection on Antibiotic Follow-up Call
Strep Throat Test Follow-up Call
Swallowing Difficulty
Tongue Swelling
Tooth Extraction
Tooth Injury
Toothache
Uvula Swelling

Anatomic Group and Title

Neck and Back Symptoms

Back Injury
Back Pain
Flank Pain
Neck Injury
Neck Pain or Stiffness
Pregnancy - Back Pain
Tailbone Injury

Nose Symptoms

Common Cold
Nasal Allergies (Hay Fever)
Nose - Foreign Body
Nose Injury
Nosebleed
Sinus Infection on Antibiotic Follow-up Call
Sinus Pain or Congestion

Skin - Localized Symptoms

Acne
Animal Bite on Antibiotic Follow-up Call
Athlete's Foot
Blister - Foot and Hand
Body Piercing Symptoms and Questions
Boil (Skin Abscess)
Boil (Skin Abscess) on Treatment Follow-up Call
Bruises
Burns - Chemical
Burns - Electrical
Burns - Thermal
Cancer - Skin Symptoms and Questions
Caterpillar Sting
Cellulitis on Antibiotic Follow-up Call
Cracked or Dry Skin
Cuts and Lacerations
Frostbite
Hair Loss
Head Lice
Hospice - Skin Breakdown and Pressure Sores
Human Bite
Impetigo (Infected Sore)
Itching - Localized
Leech Bite
Lip Swelling
Marine Animal Stings and Bites - North America
Mosquito Bite
MRSA Exposure
Needlestick
Poison Ivy - Oak - Sumac

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Postpartum - Episiotomy or Vaginal
Laceration Symptoms

Pubic Lice Exposure

Puncture Wound

Rash - Guideline Selection

Rash - Purple Spots or Dots

Rash or Redness - Localized

Ringworm

Scabies Exposure

Scorpion Sting - North America

Scrapes

Shingles (Zoster)

Skin Foreign Body

Skin Glue Questions

Skin Injury

Skin Lesion - Moles or Growths

Skin Lump or Localized Swelling

Skin Tear

Snakebite - North America

Sores

Stingray Injury

Super Glue Problems

Suture or Staple Questions

Swimmer's Itch - Lakes and Oceans

Tattoo Symptoms and Questions

Warts

Wound - Chronic and Negative Pressure

Wound Therapy

Wound Infection on Antibiotic Follow-up Call

Wound Infection Suspected

Skin - Widespread Symptoms

Bluish Skin or Body Part (Cyanosis)

Chickenpox Diagnosed or Suspected

Chickenpox Exposure

Hand Foot and Mouth Disease - Diagnosed
or Suspected

Hives

Itching - Widespread

Jaundice

Measles - Diagnosed or Suspected

Measles Exposure

Mpox - Diagnosed or Suspected

Mpox - Exposure

Pale Skin

Postpartum - Pale Skin

Pregnancy - Itching

Pregnancy - Pale Skin

Rash - Widespread On Drugs

Rash or Redness - Widespread

Scabies Follow-up Call

Sunburn

Sweating