

## Anatomic Group and Title

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### Abdomen Symptoms

Abdomen Bloating and Swelling

Abdominal Injury

Abdominal Pain - Female

Abdominal Pain - Male

Abdominal Pain - Menstrual Cramps

Abdominal Pain - Upper

Cancer - Constipation

Cancer - Diarrhea

Cancer - Nausea and Vomiting

Colonoscopy Symptoms and Questions

Constipation

Diarrhea

Diarrhea on Antibiotics

Endoscopy (Upper GI) Symptoms and Questions

Feeding Tube Symptoms and Questions

GI Multiple Symptoms - Guideline Selection

Hospice - Constipation

Hospice - Nausea and Vomiting

Nausea

Ostomy Symptoms and Questions

Pelvic Pain - Female

Pinworms

Postpartum - Abdominal Pain

Postpartum - Constipation

Pregnancy - Abdomen Injury

Pregnancy - Abdominal Pain Greater Than 20 Weeks EGA

Pregnancy - Abdominal Pain Less Than 20 Weeks EGA

Pregnancy - Constipation

Pregnancy - Morning Sickness (Nausea and Vomiting of Pregnancy)

Pregnancy - Rectal Symptoms

Rectal Bleeding

Rectal Symptoms

Rectum - Foreign Body

Spinal Cord Injury - Constipation

Stools - Unusual Color

Swallowed Foreign Body

Vomiting

Vomiting Blood

Worms - Other Than Pinworms

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### Arm and Leg Symptoms

Ankle and Foot Injury  
Ankle Pain  
Ankle Swelling  
Arm Injury  
Arm Pain  
Arm Swelling and Edema  
Cast Symptoms and Questions  
Diabetes - Foot Problems and Questions  
Elbow Injury  
Elbow Pain  
Elbow Swelling  
Finger Injury  
Finger Pain  
Foot Pain  
Groin Injury and Strain  
Hand and Wrist Injury  
Hand and Wrist Pain  
Hand Swelling  
Hip Injury  
Hip Pain  
Knee Injury  
Knee Pain  
Knee Swelling  
Leg Injury  
Leg Pain  
Leg Swelling and Edema  
Muscle Aches and Body Pain  
Postpartum - Leg Pain  
Postpartum - Leg Swelling and Edema  
Pregnancy - Leg Pain  
Pregnancy - Leg Swelling and Edema  
Ring Stuck on Finger or Toe  
Shoulder Injury

Shoulder Pain  
Splint Symptoms and Questions  
Toe Injury  
Toe Pain  
Toenail - Ingrown  
Wrist Swelling

### Bites / Stings

Animal Bite  
Bed Bug Bite  
Bee or Yellow Jacket Sting  
Fire Ant Sting  
Insect Bite  
Spider Bite - North America  
Tick Bite

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### Breathing or Chest Symptoms

Asthma Attack  
Breast Symptoms  
Breathing Difficulty  
Cancer - Breathing Difficulty  
Carbon Monoxide Exposure  
Chest Injury  
Chest Injury - Bending, Lifting, or Twisting  
Chest Pain  
Choking - Inhaled Foreign Body  
COPD Oxygen Monitoring and Hypoxia  
COPD Post-Hospitalization Follow-up Call  
Cough - Acute Non-Productive  
Cough - Acute Productive  
Cough - Chronic  
Coughing Up Blood  
COVID-19 - Diagnosed or Suspected  
COVID-19 - Exposure  
Drowning and Submersion Event  
Ebola Exposure  
E-Cigarettes and Vaping Symptoms and Questions  
Heart Attack Post-Hospitalization Follow-up Call  
Heart Failure Post-Hospitalization Follow-up Call  
Heart Rate and Heartbeat Questions  
Hiccups  
Hoarseness  
Hospice - Breathing Difficulty  
ICD and Pacemaker Symptoms and Questions  
Influenza (Flu) - Seasonal  
Influenza (Flu) Follow-up Call  
MERS Exposure

Oxygen Monitoring and Hypoxia  
Pneumonia Follow-up Call  
Pneumonia on Antibiotic Post-Hospitalization Follow-up Call  
Postpartum - Breast Pain and Engorgement  
Postpartum - Breastfeeding Guideline Selection  
Respiratory Multiple Symptoms - Guideline Selection  
SARS Exposure  
Smoke and Fume Inhalation  
Whooping Cough Exposure

### Ear Symptoms

Ear - Congestion  
Ear - Discharge  
Ear - Foreign Body  
Ear - Otitis Externa Follow-up Call  
Ear - Otitis Media Follow-up Call  
Ear - Swimmer's  
Ear Injury  
Ear Piercing Symptoms and Questions  
Earache  
Earwax  
Hearing Loss or Change  
Tinnitus

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### Eye Symptoms

Eye - Allergy  
Eye - Chemical In  
Eye - Foreign Body  
Eye - Pus or Discharge  
Eye - Red Without Pus  
Eye - Swelling  
Eye Injury  
Eye Pain and Other Symptoms  
Eyelid Twitch or Spasm  
Postpartum - Vision Loss or Change  
Pregnancy - Vision Loss or Change  
Sty  
Vision Loss or Change

### Fever Symptoms

Cancer - Fever  
Fever  
Postpartum - Fever  
Pregnancy - Fever

### Genital or Urinary Symptoms

Abortion - Medication Induced Follow-up Call  
Abortion - Threatened Miscarriage Follow-up Call  
Contraception - Birth Control Pills - Combined  
Contraception - Birth Control Pills - Progestin-Only Pills (POPs)  
Contraception - Birth Control Shot  
Symptoms and Questions  
Contraception - Emergency  
Contraception - Implant Symptoms and Questions  
Contraception - IUD Symptoms and Questions  
Contraception - Transdermal Patch  
Contraception - Vaginal Ring  
Genital Injury - Female  
Genital Injury - Male  
Hernia  
Hospice - Urinary Catheter (e.g., Foley) Symptoms and Questions  
Hospice - Urinary Symptoms  
Jock Itch  
Kidney Stone Follow-up Call  
Menopause Symptoms and Questions  
Menstrual Period - Missed or Late  
Penis and Scrotum Symptoms  
Postpartum - Urination Pain  
Postpartum - Vaginal Bleeding and Lochia  
Pregnancy - Decreased or Abnormal Fetal Movement  
Pregnancy - Fall  
Pregnancy - Labor  
Pregnancy - Labor - Preterm  
Pregnancy - Rupture of Membranes Suspected

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Pregnancy - Urination Pain  
Pregnancy - Vaginal Bleeding Greater Than 20 Weeks EGA  
Pregnancy - Vaginal Bleeding Less Than 20 Weeks EGA  
Pregnancy - Vaginal Discharge  
Pregnancy - Vulvar Symptoms  
Pubic Lice  
Scrotum Pain  
Scrotum Swelling  
Sexual Assault or Rape  
Spinal Cord Injury - Urinary Catheter Symptoms and Questions  
STI Exposure  
STI Guideline Selection  
STI Questions  
Transgender Health Concerns and Questions  
Urinalysis Results Follow-up Call  
Urinary Catheter (e.g., Foley) Symptoms and Questions  
Urinary Symptoms  
Urinary Tract Infection on Antibiotic Follow-up Call - Female  
Urinary Tract Infection on Antibiotic Follow-up Call - Male  
Urination Pain - Female  
Urination Pain - Male  
Urine - Blood In  
Vaginal Bleeding - Abnormal  
Vaginal Bleeding - Postmenopausal  
Vaginal Discharge  
Vaginal Foreign Body  
Vaginal Symptoms  
Vulvar Symptoms

## Head or Brain Symptoms

Coma  
Concussion (mTBI) Less Than 14 Days Ago Follow-up Call  
Confusion - Delirium  
Dizziness - Lightheadedness  
Dizziness - Vertigo  
Fainting  
Head Injury  
Headache  
Hospice - Confusion and Delirium  
Hospice - Seizure  
Meningitis Exposure  
Motion Sickness  
Muscle Jerks - Tics - Shudders  
Neurologic Deficit  
Postpartum - Headache  
Pregnancy - Headache  
Pregnancy - Seizure  
Seizure  
Spinal Cord Injury - Headache  
Traumatic Brain Injury More than 14 Days Ago Follow-up Call

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### Mental and Behavioral Health Symptoms

Alcohol Use and Problems  
Anxiety and Panic Attack  
Bipolar Disorder (Manic Depression)  
Dementia Symptoms and Questions  
Depression  
Eating Disorders Symptoms and Questions  
Homicidal Threats or Attempts  
Hospice - Agitation  
Hospice - Anxiety and Panic Attack  
Hospice - Caregiver Need for Support or Respite  
Insomnia  
Marijuana Use and Problems  
Opioid Use and Problems  
Postpartum - Depression  
Schizophrenia  
Smoking - Tobacco Use and Problems  
Substance Use and Problems  
Suicide Concerns

### Miscellaneous - Other

911 Symptoms  
Allergic Reactions - Guideline Selection  
Altitude Sickness  
Anaphylaxis  
Avian Influenza Exposure  
Blood and Body Fluid Exposure  
Blood Pressure - High  
Blood Pressure - Low  
Cold Exposure (Hypothermia)  
COVID-19 - Persisting Symptoms Follow-up Call  
COVID-19 - Vaccine Questions and Reactions  
Diabetes - High Blood Sugar  
Diabetes - Low Blood Sugar  
Difficult Call  
Domestic Violence  
Elder or Vulnerable Adult Abuse  
Electric Shock or Lightning Injury  
Face Injury  
Face Pain  
Face Swelling  
Falls and Falling  
Heat Exposure (Heat Exhaustion and Heat Stroke)  
Hepatitis A Exposure  
HIV Exposure  
Hospice - Death  
Hospice - Death Imminent or Dying Symptoms  
Hospice - Falls and Falling  
Hospice - Medication Question or Refill Call  
Hospice - No Guideline Available  
Hospice - Pain

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Hospice - Weakness (Generalized) and Fatigue  
Immunization Reactions  
Infection on Antibiotic Follow-up Call  
Influenza (Flu) Exposure  
Information Only Call - No Triage  
Injury - Multiple Sites - Guideline Selection  
IV Not Running or Running Slowly  
IV Site and Other Symptoms  
Lymph Nodes - Swollen  
Medication Question Call  
Medication Refill and Renewal Call  
Motor Vehicle Accident  
Mumps Exposure  
Mumps Follow-up Call  
No Contact or Duplicate Contact Call  
No Guideline Available  
PCP Call - No Triage  
Poisoning  
Post-Hospitalization Follow-up Call  
Post-Op Incision Symptoms and Questions  
Post-Op Symptoms and Questions  
Postpartum - C-section Incision Symptoms  
Postpartum - C-section Symptoms  
Postpartum - High Blood Pressure  
Pregnancy - High Blood Pressure  
Radiation Exposure and Contamination  
Recent Medical Visit for Illness Follow-up Call  
Recent Medical Visit for Injury Follow-up Call  
Sickle Cell Disease - Acute Pain Episode (Crisis)  
Tuberculosis Exposure  
Weakness (Generalized) and Fatigue  
Weight Loss - Unintended  
Zika Virus Exposure

### **Mouth / Teeth / Throat Symptoms**

Cold Sores (Fever Blisters)  
Dental Procedure Antibiotic Prophylaxis  
Hospice - Oral Intake Decreased  
Hospice - Swallowing Difficulty  
Mononucleosis Follow-up Call  
Mouth Injury  
Mouth Pain  
Mouth Symptoms  
Mouth Ulcers  
Post-Op Tonsil and Adenoid Surgery  
Sore Throat  
Strep Throat Exposure  
Strep Throat Infection on Antibiotic Follow-up Call  
Strep Throat Test Follow-up Call  
Swallowing Difficulty  
Tongue Swelling  
Tooth Extraction  
Tooth Injury  
Toothache  
Uvula Swelling

### **Neck and Back Symptoms**

Back Injury  
Back Pain  
Flank Pain  
Neck Injury  
Neck Pain or Stiffness  
Pregnancy - Back Pain  
Tailbone Injury

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### Nose Symptoms

Common Cold  
Nasal Allergies (Hay Fever)  
Nose - Foreign Body  
Nose Injury  
Nosebleed  
Sinus Infection on Antibiotic Follow-up Call  
Sinus Pain or Congestion

### Skin - Localized Symptoms

Acne  
Athlete's Foot  
Blister - Foot and Hand  
Body Piercing Symptoms and Questions  
Boil (Skin Abscess)  
Boil (Skin Abscess) on Treatment Follow-up Call  
Bruises  
Burns - Chemical  
Burns - Electrical  
Burns - Thermal  
Cancer - Skin Symptoms and Questions  
Cellulitis on Antibiotic Follow-up Call  
Cracked or Dry Skin  
Cuts and Lacerations  
Frostbite  
Hair Loss  
Head Lice  
Hospice - Skin Breakdown and Pressure Sores  
Human Bite  
Impetigo (Infected Sore)  
Itching - Localized  
Leech Bite  
Lip Swelling  
Marine Animal Stings and Bites - North America  
Mosquito Bite  
MRSA Exposure  
Needlestick  
Poison Ivy - Oak - Sumac  
Postpartum - Episiotomy or Vaginal Laceration Symptoms  
Pubic Lice Exposure



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Puncture Wound  
Rash - Guideline Selection  
Rash - Purple Spots or Dots  
Rash or Redness - Localized  
Ringworm  
Scabies Exposure  
Scorpion Sting - North America  
Scrapes  
Shingles (Zoster)  
Skin Foreign Body  
Skin Glue Questions  
Skin Injury  
Skin Lesion - Moles or Growths  
Skin Lump or Localized Swelling  
Skin Tear  
Snakebite - North America  
Sores  
Stingray Injury  
Super Glue Problems  
Suture or Staple Questions  
Swimmer's Itch - Lakes and Oceans  
Tattoo Symptoms and Questions  
Wound - Chronic and Negative Pressure  
Wound Therapy  
Wound Infection on Antibiotic Follow-up Call  
Wound Infection Suspected

### **Skin - Widespread Symptoms**

Chickenpox Diagnosed or Suspected  
Chickenpox Exposure  
Hand Foot and Mouth Disease - Diagnosed or Suspected  
Hives  
Itching - Widespread  
Jaundice  
Measles - Diagnosed or Suspected  
Measles Exposure  
Mpox - Diagnosed or Suspected  
Mpox - Exposure  
Pale Skin  
Postpartum - Pale Skin  
Pregnancy - Itching  
Pregnancy - Pale Skin  
Rash - Widespread On Drugs  
Rash or Redness - Widespread  
Scabies Follow-up Call  
Sunburn  
Sweating

**TABLE: ANATOMY of Guidelines**

Abdomen Symptoms	Síntomas del Abdomen
Arm and Leg Symptoms	Síntomas del Brazo y de la Pierna
Bites / Stings	Mordeduras y Picaduras
Breathing or Chest Symptoms	Síntomas de la Respiración o del Pecho
Drug Dosage Tables	Tablas de Dosis de Drogas
Ear Symptoms	Síntomas del Oído
Eye Symptoms	Síntomas del Ojo
Fever Symptoms	Síntomas de Fiebre
Genital or Urinary Symptoms	Síntomas Genitales o Urinarias
Head or Brain Symptoms	Síntomas de la Cabeza o Cerebro
Mental and Behavioral Health Symptoms	Síntomas de Salud Mental o de Conducta
Miscellaneous - Other	Misceláneo - Otro
Mouth / Teeth / Throat Symptoms	Síntomas de Boca / Dientes / Garganta
Neck and Back Symptoms	Síntomas de Cuello y Espalda
Newborn Questions	Preguntas de Recién Nacido
Nose Symptoms	Síntomas del Nariz
Skin - Localized Symptoms	Piel - Síntomas Localizados
Skin - Widespread Symptoms	Piel - Síntomas Dispersados