

## Anatomic Grouping and Title

### Abdomen Symptoms

Abdomen Bloating and Swelling  
Abdominal Injury  
Abdominal Pain - Female  
Abdominal Pain - Male  
Abdominal Pain - Menstrual Cramps  
Abdominal Pain - Upper  
Colonoscopy Symptoms and Questions  
Constipation  
Diarrhea  
Diarrhea on Antibiotics  
Nausea  
Pelvic Pain - Female  
Pregnancy - Abdomen Injury  
Pregnancy - Abdominal Pain Greater Than 20 Weeks EGA  
Pregnancy - Abdominal Pain Less Than 20 Weeks EGA  
Pregnancy - Morning Sickness (Nausea and Vomiting of Pregnancy)  
Rectal Bleeding  
Rectal Symptoms  
Stools - Unusual Color  
Swallowing Difficulty  
Vomiting  
Vomiting Blood

### Arm and Leg Symptoms

Ankle Injury  
Ankle Pain  
Ankle Swelling  
Arm Injury  
Arm Pain  
Cast Symptoms and Questions  
Elbow Injury

Elbow Pain  
Finger Injury  
Finger Pain  
Foot Injury  
Foot Pain  
Hand Injury  
Hand Pain  
Hip Injury  
Hip Pain  
Knee Injury  
Knee Pain  
Knee Swelling  
Leg Injury  
Leg Pain  
Leg Swelling and Edema  
Pregnancy - Leg Swelling and Edema  
Shoulder Injury  
Shoulder Pain  
Splint Symptoms and Questions  
Toe Injury  
Toe Pain  
Toenail - Ingrown  
Wrist Injury  
Wrist Pain

### Bites / Stings

Animal Bite  
Bee or Yellow Jacket Sting  
Insect Bite  
Scorpion Sting - North America  
Spider Bite - North America  
Tick Bite

### Breathing or Chest Symptoms

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Asthma Attack  
Breast Symptoms  
Breathing Difficulty  
Chest Injury  
Chest Pain  
COPD Oxygen Monitoring and Hypoxia  
Cough  
Cough - Chronic  
Coughing Up Blood  
COVID-19 - Diagnosed or Suspected  
COVID-19 - Exposure  
Heart Failure on Treatment Follow-up Call  
Heart Rate and Heartbeat Questions  
Hoarseness  
Influenza (Flu) - Seasonal  
Influenza (Flu) Follow-up Call  
MERS Exposure  
Oxygen Monitoring and Hypoxia  
Pneumonia Follow-up Call  
Postpartum - Breast Pain and Engorgement  
Postpartum - Breastfeeding Protocol Selection

### Ear Symptoms

Ear - Congestion  
Ear - Discharge  
Ear - Foreign Body  
Ear - Swimmer's  
Ear Injury  
Ear Piercing Symptoms and Questions  
Earache  
Earwax  
Hearing Loss or Change  
Sinus Infection on Antibiotic Follow-up Call  
Tinnitus

### Eye Symptoms

Eye - Allergy

Eye - Chemical In  
Eye - Foreign Body  
Eye - Pus or Discharge  
Eye - Redness  
Eye Injury  
Eye Pain and Other Symptoms  
Eyelid Swelling  
Pregnancy - Vision Loss or Change  
Sty  
Vision Loss or Change

### Fever Symptoms

Fever  
Postpartum - Fever  
Pregnancy - Fever

### Genital or Urinary Symptoms

Abortion - Threatened Miscarriage Follow-up Call  
Contraception - Birth Control Pills - Combined  
Contraception - Birth Control Pills - Progestin-Only Pills (POPs)  
Contraception - Birth Control Shot Symptoms and Questions  
Contraception - Emergency  
Contraception - Implant Symptoms and Questions  
Contraception - IUD Symptoms and Questions  
Genital Injury - Female  
Genital Injury - Male  
Hernia  
Jock Itch  
Menstrual Period - Missed or Late  
Penis and Scrotum Symptoms  
Postpartum - Vaginal Bleeding and Lochia  
Pregnancy - Decreased or Abnormal Fetal Movement  
Pregnancy - Fall  
Pregnancy - Labor  
Pregnancy - Labor - Preterm

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Pregnancy - Rupture of Membranes Suspected

Pregnancy - Urination Pain

Pregnancy - Vaginal Bleeding Greater Than 20 Weeks EGA

Pregnancy - Vaginal Bleeding Less Than 20 Weeks EGA

Pregnancy - Vaginal Discharge

Pubic Lice

Scrotum Pain

Scrotum Swelling

Sexual Assault or Rape

STI Exposure

Transgender Health Concerns and Questions

Urinalysis Results Follow-Up Call

Urinary Catheter (e.g., Foley) Symptoms and Questions

Urinary Symptoms

Urinary Tract Infection on Antibiotic Follow-up Call - Female

Urination Pain - Female

Urination Pain - Male

Urine - Blood In

Vaginal Bleeding - Abnormal

Vaginal Bleeding - Postmenopausal

Vaginal Discharge

Vaginal Symptoms

Vulvar Symptoms

### Head or Brain Symptoms

Concussion (mTBI) Less Than 14 Days Ago Follow-Up Call

Confusion - Delirium

Dizziness

Fainting

Head Injury

Headache

Muscle Jerks - Tics - Shudders

Neurologic Deficit

Pregnancy - Headache

Seizure

Traumatic Brain Injury More than 14 Days Ago Follow-up Call

### Mental and Behavioral Health Sympto

Alcohol Use and Problems

Anxiety and Panic Attack

Depression

E-Cigarettes and Vaping Symptoms and Questions

Insomnia

Opioid Use and Problems

Postpartum - Depression

Smoking - Tobacco Use and Problems

Substance Use and Problems

Suicide Concerns

### Miscellaneous - Other

911 Symptoms

Anaphylaxis

Blood and Body Fluid Exposure

Blood Pressure - High

Blood Pressure - Low

COVID-19 - Persisting Symptoms Follow-up Call

COVID-19 - Vaccine Questions and Reactions

Diabetes - High Blood Sugar

Diabetes - Low Blood Sugar

Difficult Call

Domestic Violence

Ebola Exposure

Elder or Vulnerable Adult Abuse

Face Injury

Face Pain

Face Swelling

Falls and Falling

Heat Exposure (Heat Exhaustion and Heat Stroke)

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HIV Exposure  
Immunization Reactions  
Infection on Antibiotic Follow-up Call  
Influenza (Flu) Exposure  
Information Only Call - No Triage  
IV Not Running or Running Slowly  
IV Site and Other Symptoms  
Lymph Nodes - Swollen  
Medication Question Call  
Medication Refill and Renewal Call  
Motor Vehicle Accident  
Muscle Aches and Body Pain  
Needlestick  
No Contact or Duplicate Contact Call  
No Protocol Available  
Poisoning  
Post-Hospitalization Follow-up Call  
Post-Op Symptoms and Questions  
Recent Medical Visit for Illness Follow-up Call  
Recent Medical Visit for Injury Follow-up Call  
Weakness (Generalized) and Fatigue  
Zika Virus Exposure

### Mouth / Teeth / Throat Symptoms

Cold Sores (Fever Blisters)  
Dental Procedure Antibiotic Prophylaxis  
Mouth Injury  
Mouth Pain  
Mouth Symptoms  
Sore Throat  
Strep Throat Test Follow-Up Call  
Tooth Injury  
Toothache

### Neck and Back Symptoms

Back Injury  
Back Pain

Flank Pain  
Neck Injury  
Neck Pain or Stiffness  
Pregnancy - Back Pain

### Nose Symptoms

Common Cold  
Nasal Allergies (Hay Fever)  
Nose Injury  
Nosebleed  
Sinus Pain or Congestion

### Skin - Localized Symptoms

Athlete's Foot  
Boil (Skin Abscess)  
Bruises  
Burns  
Cellulitis on Antibiotic Follow-up Call  
Cuts and Lacerations  
Frostbite  
Human Bite  
Itching - Localized  
Mosquito Bite  
Poison Ivy - Oak - Sumac  
Post-Op Incision Symptoms and Questions  
Puncture Wound  
Rash or Redness - Localized  
Shingles (Zoster)  
Skin Foreign Body  
Skin Glue Questions  
Skin Injury  
Skin Lesion - Moles or Growths  
Skin Lump or Localized Swelling  
Sores  
Suture or Staple Questions  
Wound Infection on Antibiotic Follow-up Call  
Wound Infection Suspected

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### **Skin - Widespread Symptoms**

Hives

Itching - Widespread

Measles - Diagnosed or Suspected

Measles Exposure

Mpox - Diagnosed or Suspected

Mpox - Exposure

Rash - Widespread On Drugs

Rash or Redness - Widespread

Sunburn