

Adult Triage Topics included in After Hours Protocols but not in Office Hours Protocols – 2024

Abortion - Medication Induced Follow-up Call	Endoscopy (Upper GI) Symptoms and Questions
Abortion - Spontaneous Miscarriage Follow-up Call	Eyelid Twitch or Spasm
Abortion - Surgical Procedure Follow-up Call	Feeding Tube Symptoms and Questions
Acne	Fingernail Infection
Allergic Reaction - Guideline Selection	Fire Ant Sting
Altitude Sickness	GI Multiple Symptoms - Guideline Selection
Animal Bite on Antibiotic Follow-up Call	Groin Injury and Groin Strain
Arm Swelling and Edema	Hair Loss
Avian Influenza Exposure	Hand Foot and Mouth Disease – Diagnosed or Suspected
Bed Bug Bite	Hand Swelling
Bipolar Disorder (Manic Depression)	Head Lice
Blister - Foot and Hand	Heart Attack Post-Hospitalization Follow-up Call
Body Piercing Symptoms and Questions	Heart Failure Post-Hospitalization Follow-up Call
Boil (Skin Abscess) on Treatment Follow-up Call	Hepatitis A Exposure
Burns - Chemical *	Hiccups
Burns - Electrical *	Home Health - Equipment or Supply Request
Cancer - Breathing Difficulty	Homicidal Threats or Attempts
Cancer - Constipation	Hospice - Agitation
Cancer - Diarrhea	Hospice - Anxiety and Panic Attack
Cancer - Fever	Hospice - Breathing Difficulty
Cancer - Nausea and Vomiting	Hospice - Caregiver Need for Support or Respite
Cancer - Skin Symptoms and Questions	Hospice - Confusion and Delirium
Carbon Monoxide Exposure	Hospice - Constipation
Caterpillar Sting	Hospice - Death
Central Venous Catheter - Port Symptoms and Questions	Hospice - Death Imminent or Dying Symptoms
Chest Injury - Bending, Lifting, or Twisting	Hospice - Diarrhea
Chickenpox Diagnosed or Suspected	Hospice - Falls and Falling
Chickenpox Exposure	Hospice - Fever
Choking - Inhaled Foreign Body	Hospice - Medication Question or Refill Call
Cold Exposure (Hypothermia)	Hospice - Nausea and Vomiting
Coma	Hospice - No Guideline Available
Contraception - Transdermal Patch	Hospice - Oral Intake Decreased
Contraception - Vaginal Ring	Hospice - Pain
COPD Post-Hospitalization Follow-up Call	Hospice - Seizure
Cough - Acute Non-Productive *	Hospice - Skin Breakdown and Pressure Sores
Cough - Acute Productive *	Hospice - Swallowing Difficulty
Cracked or Dry Skin	Hospice - Urinary Catheter (e.g., Foley) Symptoms and Questions
Dementia Symptoms and Questions	Hospice - Urinary Symptoms
Diabetes - Foot Problems and Questions	Hospice - Weakness (Generalized) and Fatigue
Dizziness - Lightheadedness *	ICD and Pacemaker Symptoms and Questions
Dizziness - Vertigo *	Impetigo (Infected Sore)
Drowning and Submersion Event	Infection Exposure Questions
Ear - Otitis Externa Follow-up Call	Injury - Multiple Sites - Guideline Selection
Ear - Otitis Media Follow-up Call	Jaundice
Eating Disorders Symptoms and Questions	Kidney Stone Follow-up Call
Elbow Swelling	Leech Bite
Electric Shock or Lightning Injury	

Lip Swelling
 Marijuana Use and Problems
 Marine Animal Stings and Bites - North America
 Meningitis Exposure
 Menopause Symptoms and Questions
 Mononucleosis Follow-up Call
 Motion Sickness
 Mouth Ulcers
 MRSA Exposure
 Mumps Exposure
 Mumps Follow-Up Call
 Nose - Foreign Body
 Ostomy Symptoms and Questions
 Pale Skin
 PCP Call - No Triage
 Pinworms
 Pneumonia on Antibiotic Follow-up Call *
 Pneumonia on Antibiotic Post-Hospitalization Follow-up Call *
 Post-Op Tonsil and Adenoid Surgery
 Post-Op Total Hip Replacement Follow-up Call
 Post-Op Total Knee Replacement Follow-up Call
 Postpartum - Abdominal Pain
 Postpartum - C-section Incision Symptoms
 Postpartum - C-section Symptoms
 Postpartum - Constipation
 Postpartum - Episiotomy Symptoms
 Postpartum - Headache
 Postpartum - High Blood Pressure
 Postpartum - Leg Pain
 Postpartum - Leg Swelling and Edema
 Postpartum - Pale Skin
 Postpartum - Urination Pain
 Postpartum - Vision Loss or Change
 Pregnancy - Constipation
 Pregnancy - High Blood Pressure
 Pregnancy - Infection Exposure Questions
 Pregnancy - Itching
 Pregnancy - Leg Pain
 Pregnancy - Pale Skin
 Pregnancy - Rectal Symptoms
 Pregnancy - Seizure
 Pregnancy - Vulvar Symptoms
 Pubic Lice Exposure
 Radiation Exposure and Contamination

Rash - Guideline Selection
 Rash - Purple Spots or Dots
 Rectum - Foreign Body
 Respiratory Multiple Symptoms - Guideline Selection
 Ring Stuck on Finger or Toe
 Ringworm
 SARS Exposure
 Scabies Exposure
 Scabies Follow-up Call
 Schizophrenia
 Scrapes *
 Sickle Cell Disease - Acute Pain Episode (Crisis)
 Skin Tear
 Smoke and Fume Inhalation
 Snake Bite - North America
 Spinal Cord Injury - Constipation
 Spinal Cord Injury - Headache
 Spinal Cord Injury - Urinary Catheter Symptoms and Questions
 STI Exposure *
 STI Questions *
 STI Guideline Selection
 Stingray Injury
 Strep Throat Exposure
 Strep Throat Infection on Antibiotic Follow-up Call
 Super Glue Problems
 Swallowed Foreign Body
 Sweating
 Swimmer's Itch - Lakes and Oceans
 Tailbone Injury
 Tattoo Symptoms and Questions
 Tongue Swelling
 Tooth Extraction
 Tuberculosis Exposure
 Urinary Tract Infection on Antibiotic Follow-up Call - Male
 Uvula Swelling
 Vaginal Foreign Body
 Weight Loss - Unintended
 Whooping Cough Exposure
 Worms - Other Than Pinworms
 Wound - Chronic and Negative Pressure Wound Therapy
 Wrist Swelling

** A symptom covered in more detail in this separate After Hours protocol than in a related but more general Office Hours protocol.*