

Specialty Clinic Index

After Hours Telehealth Triage Guidelines | Pediatric | 2025



Inclusion Criteria: The list for each specialty clinic only includes the pediatric telehealth guidelines most commonly used by that specialty.

All Specialty Clinics

All Clinics

- Chronic or Complex Diseases
- Infection Exposure Questions
- Information Only Call - No Triage
- Medication - Refusal to Take
- Medication Question Call
- Medication Shot Reaction
- No Guideline Available
- Post-Hospitalization Follow-up Call
- Recent Medical Visit For Illness Follow-up Call
- Recent Medical Visit For Injury Follow-up Call

Allergy

- Allergy Shot Reaction
- Anaphylaxis
- Eye – Allergy
- Food Allergy - Diagnosed
- Hives
- Nasal Allergies (Hay Fever)

Behavioral Health

- Behavior Problems (Age 1-5)
- Crying - 3 Months and Older
- Eating Problems
- Habit Problems of Childhood
- Sleep Problems - Child Sleeps in a Bed
- Sleep Problems - Child Sleeps in a Crib
- Sleep Problems - Parasomnias and Nightmares
- Toilet Training Problems

All Specialty Clinics

Cardiology

Chest Pain

Fainting

Heart Rate and Heart Beat Questions

Child Abuse

Child Abuse Suspected

Sexual Abuse Suspected

Dermatology

Acne

Eczema Follow-up Call

Hives

Rash – Widespread On Drugs

Rash or Redness - Widespread

Warts

Endocrinology

Diabetes – High Blood Sugar

Diabetes – Low Blood Sugar

Family Planning

Contraception - Birth Control Pills

Contraception - Birth Control Shot (Depo)

Contraception - Emergency

Contraception - Implant

Contraception - IUD

Gastroenterology

Abdominal Pain – Female

Abdominal Pain – Male

Constipation

Feeding Tube Questions

Rectal and Anus Symptoms

Spitting Up (Infant Reflux)

Stools – Blood In

Stool – Soiling (Encopresis)

Swallowed Foreign Body

Vomiting without Diarrhea

Hematology

Bruises

Pale Skin

Rash – Purple Spots or Dots

Sickle Cell Disease – Acute Pain Episodes

Mental Health

Aggressive and Destructive Behavior

Anxiety and Panic Attack

Attention Deficit Hyperactivity Disorder (ADHD)

Depression

Domestic Violence (Mother Abuse)

Homicidal Threats or Attempts

Postpartum Depression

Suicide Concerns

Nephrology

Eyelid Swelling

Leg or Foot Swelling (Edema)

Urination – All Other Symptoms

Urine – Blood In

Neurology

Concussion

Head Injury

Headache

Muscle Jerks - Tics - Shudders

Neurologic Deficit

Seizure With Fever

Seizure Without Fever

Spells

All Specialty Clinics

Pulmonology

Asthma

Asthma Attack on Steroid Follow-up Call

Chest Pain

Choking - Inhaled Foreign Body

Cough

Croup

Oxygen Therapy Questions

Wheezing - Other Than Asthma

Rheumatology

Arm Joint Swelling

Arm Pain

Leg Joint Swelling

Leg Pain

Substance Use Counseling

Alcohol Use and Problems

Marijuana Use and Problems

Opioid Use and Problems

Substance Use and Problems

Surgical Specialty Clinics

Dentistry

Tooth Extraction
Tooth Injury
Toothache

General Surgery

Hernia – Inguinal
Hernia - Umbilical
Post-Op Incision Symptoms
Post-Op Symptoms

Gynecology

Genital Injury - Female
Menstrual Cramps
Menstrual Period – Missed or Late
Pregnancy Questions
Sexual Assault or Rape
Vaginal Foreign Body

Ophthalmology

Eye – Chemical In
Eye – Foreign Body
Eye Injury
Eye Pain
Tear Duct Blocked
Vision Loss or Change

Orthopedic Surgery

Cast Symptoms and Questions
Injury Guidelines for 11 Extremity Sites
Post-Op Incision Symptoms
Post Op Symptoms
Splint Symptoms and Questions

Otolaryngology

Ear - Discharge
Ear – Foreign Body
Earache
Ear Injury
Ear Tubes Follow-up Call
Hearing Loss or Change
Mouth Injury
Nose – Foreign Body
Nose Injury
Tonsil-Adenoid Surgery

Urology

Circumcision Problems
Genital Injury - Male
Penis-Scrotum Symptoms – After Puberty
Penis-Scrotum Symptoms – Before Puberty
Scrotum Swelling or Pain
Urination – All Other Symptoms
Urine – Blood In
Urine – Wetting (Enuresis)

