

# Alphabetical Index

Office Hours Telehealth Triage Protocols | Pediatric | 2024

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Cracked or Dry Skin

Cradle Cap

Croup

Croup on Steroid Follow-up Call

Crying - 3 Months and Older

Crying - Before 3 Months Old

## D

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## **G**

Genital Injury - Female

Genital Injury - Male

## **H**

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Information Only Call - No Triage

Insect Bite

## **J**

Jaundice - Child or Teenager

Jaundice - Newborn

Jellyfish Sting

## **L**

Leg Injury

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Lice

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Lymph Nodes - Swollen

## **M**

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Measles Exposure

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## **N**

Nasal Allergies (Hay Fever)

Nausea

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Neck Pain or Stiffness

Newborn (Up to 3 Months) Acts Sick

Newborn Appearance Questions

Newborn Rashes and Birthmarks

Newborn Reflexes and Behavior

Newborn Urine - Pink or Brick-dust

No Contact or Duplicate Contact Call

No Protocol Available

Nose - Foreign Body

Nose Injury

Nosebleed

## **P**

Penis-Scrotum Symptoms - After Puberty

Penis-Scrotum Symptoms - Before Puberty

Pinworms

Pneumonia Follow-Up Call

Poison Ivy - Oak - Sumac

Poisoning

Postpartum Depression

Psychosocial Problems

Puncture Wound

## **R**

Rash - Amoxicillin or Augmentin

Rash - Widespread on Drugs

Rash or Redness - Localized

Rash or Redness - Widespread

Recent Medical Visit for Illness Follow-up Call

Recent Medical Visit for Injury Follow-up Call

Rectal and Anus Symptoms

Ringworm

Roseola

## **S**

Scabies Follow-Up Call

Scarlet Fever Suspected

Scorpion Sting - North America

Scrotum Swelling or Pain

Seizure - Afebrile or Epilepsy

Seizure With Fever

Sexual Abuse Suspected

Sinus Infection Follow-up Call

Sinus Pain or Congestion

Skin - Lump or Localized Swelling

Skin Foreign Body

Skin Glue Questions

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Sleep Increased

Sleep Problems - Child Sleeps in a Bed

Sleep Problems - Child Sleeps in a Crib

Sleep Problems - Parasomnias and Nightmares

Smoke and Fume Inhalation

Snakebite - North America

Solid Food (Baby Food) Questions

Sore Throat

Spells

Spider Bite - North America

Spitting Up (Reflux)

Splint Symptoms and Questions

STI Exposure or Questions

Stool - Soiling (Encopresis)

Stools - Blood In

Stools - Unusual Color

Strep Throat Exposure

Strep Throat Infection Follow-Up Call

Sty

Substance Use or Problems

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Suicide Concerns	Wheezing - Other Than Asthma
Sunburn	Whooping Cough Exposure
Suture or Staple Questions	Worms - Other Than Pinworms
Swallowed Foreign Body	Wound Infection Suspected

Swallowed Harmless Substance  
Swimmer's Itch - Lakes and Ocean

## **T**

Tailbone Injury  
Tear Duct Blocked  
Teething  
Thrush  
Tick Bite  
Toe Injury  
Toenail - Ingrown  
Toilet Training Problems  
Tooth Injury  
Toothache

## **U**

Umbilical Cord - Bleeding  
Umbilical Cord - Delayed or Early Separation  
Umbilical Cord - Discharge or Infected  
Urinary Tract Infection Follow-Up Call  
Urination - All Other Symptoms  
Urination Pain - Female  
Urination Pain - Male  
Urine - Blood In  
Urine - Unusual Color or Odor  
Urine - Wetting (Enuresis)

## **V**

Vaginal Bleeding - After Puberty  
Vaginal Bleeding - Before Puberty  
Vaginal Itching (Irritation) - Before Puberty  
Vaginal Symptoms or Discharge - After Puberty  
Vaginal Symptoms or Discharge - Before Puberty  
Vomiting on Meds  
Vomiting With Diarrhea  
Vomiting Without Diarrhea

## **W**

Warts  
Weakness (Generalized) and Fatigue