

# Alphabetical Index

Office Hours Telehealth Triage Protocols | Pediatric | 2024

## A

Abdominal Injury  
Abdominal Pain - Female  
Abdominal Pain - Male  
Acne  
Aggressive and Destructive Behavior  
Altitude Sickness  
Anaphylaxis  
Animal Bite  
Anxiety and Panic Attack  
Arm Injury  
Arm Pain  
Asthma  
Athlete's Foot  
Attention Deficit Hyperactivity Disorder (ADHD)

## B

Back Injury  
Back Pain  
Bed Bug Bite  
Bee or Yellow Jacket Sting  
Behavior Problems (Age 1-5)  
Blisters  
Bluish Skin or Body Part (Cyanosis)  
Body Piercing Questions  
Boil (Skin Abscess)  
Bottle-fed Weaning Questions  
Bottle-feeding Questions  
Breast Symptoms (Female) - After Puberty  
Breast Symptoms (Female) - Before Puberty  
Breast Symptoms (Male)  
Breastfeeding - Baby Questions  
Breastfeeding - Mother's Breast Symptoms or Illness  
Breastfeeding - Mother's Medicines and Diet  
Breastfeeding - Weaning Questions  
Breath-Holding Spell  
Breathing Difficulty (Respiratory Distress)

Bronchiolitis Follow-Up Call

Burns

## C

Cast Symptoms and Questions  
Cellulitis on Antibiotic Follow-Up Call  
Chest Injury  
Chest Pain  
Chickenpox - Diagnosed or Suspected  
Chickenpox or Shingles Exposure  
Child Abuse Suspected  
Choking - Inhaled Foreign Body  
Chronic or Complex Diseases  
Circumcision Problems  
Cold Sores (Fever Blisters)  
Colds Without Cough  
Concussion Follow-up Call  
Confusion - Delirium  
Constipation  
Contraception - Birth Control Pills  
Contraception - Birth Control Shot (Depo)  
Contraception - Emergency  
Contraception - Implant  
Contraception - IUD  
Cough  
COVID-19 - Diagnosed or Suspected  
COVID-19 - Exposure  
COVID-19 Vaccine Reactions and Questions  
Cracked or Dry Skin  
Cradle Cap  
Croup  
Croup on Steroid Follow-up Call  
Crying - 3 Months and Older  
Crying - Before 3 Months Old

## D

Depression  
Diaper Rash  
Diarrhea  
Diarrhea Diseases From Travel

Diarrhea on Antibiotics

Dizziness

Domestic Violence (Mother Abuse)

Drowning or Submersion Event

## E

Ear - Congestion  
Ear - Discharge  
Ear - Foreign Body  
Ear - Pulling At or Rubbing  
Ear - Swimmer's  
Ear Infection Follow-up Call  
Ear Injury  
Ear Piercing Questions  
Earache  
Earwax Buildup  
Eating Problems  
Ebola Exposure  
Eczema Follow-Up Call  
Eye - Allergy  
Eye - Chemical In  
Eye - Foreign Body  
Eye - Pus Or Discharge  
Eye - Red Without Pus  
Eye Injury  
Eyelid - Swelling

## F

Face Swelling  
Fainting  
Feeding Tube Questions  
Fever - 3 Months or Older  
Fever Before 3 Months Old  
Fifth Disease  
Finger Injury  
Fingernail Infection  
Fire Ant Sting  
Fluid Intake Decreased  
Food Allergy - Diagnosed  
Food Reactions - General  
Foreskin Care Questions

---

Frostbite and Cold Exposure

**G**

Genital Injury - Female

Genital Injury - Male

**H**

Habit Problems of Childhood

Hair Loss

Hand-Foot-Mouth Disease

Head Injury

Headache

Heart Rate and Heart Beat Questions

Heat Exposure (Heat Exhaustion and Heat Stroke)

Heat Rash

Hernia - Umbilical

Hiccups

Hives

Hoarseness

Hot Tub Dermatitis

Human Bite

**I**

Immunization Reactions

Impetigo (Infected Sore)

Infection Exposure Questions

Infection on Antibiotic Follow-up Call

Influenza (Flu) - Seasonal

Influenza (Flu) Exposure

Influenza (Flu) Follow-Up Call

Information Only Call - No Triage

Insect Bite

**J**

Jaundice - Child or Teenager

Jaundice - Newborn

Jellyfish Sting

**L**

Leg Injury

Leg Pain

Lice

Low Body Temperature Questions

Lymph Nodes - Swollen

**M**

Measles - Diagnosed or Suspected

Measles Exposure

Medication - Refusal to Take

Medication Question Call

Menstrual Cramps

Menstrual Period - Missed or Late

Mononucleosis Follow-Up Call

Mosquito Bite

Mosquito-Borne Diseases From Travel

Motion Sickness

Mouth Injury

Mouth Ulcers

Muscle Jerks - Tics - Shudders

**N**

Nasal Allergies (Hay Fever)

Nausea

Neck Injury

Neck Pain or Stiffness

Newborn (Up to 3 Months) Acts Sick

Newborn Appearance Questions

Newborn Rashes and Birthmarks

Newborn Reflexes and Behavior

Newborn Urine - Pink or Brick-dust

No Contact or Duplicate Contact Call

No Protocol Available

Nose - Foreign Body

Nose Injury

Nosebleed

**P**

Penis-Scrotum Symptoms - After Puberty

Penis-Scrotum Symptoms - Before Puberty

Pinworms

Pneumonia Follow-Up Call

Poison Ivy - Oak - Sumac

Poisoning

Postpartum Depression

Psychosocial Problems

Puncture Wound

**R**

Rash - Amoxicillin or Augmentin

Rash - Widespread on Drugs

Rash or Redness - Localized

Rash or Redness - Widespread

Recent Medical Visit for Illness Follow-up Call

Recent Medical Visit for Injury Follow-up Call

Rectal and Anus Symptoms

Ringworm

Roseola

**S**

Scabies Follow-Up Call

Scarlet Fever Suspected

Scorpion Sting - North America

Scrotum Swelling or Pain

Seizure - Afebrile or Epilepsy

Seizure With Fever

Sexual Abuse Suspected

Sinus Infection Follow-up Call

Sinus Pain or Congestion

Skin - Lump or Localized Swelling

Skin Foreign Body

Skin Glue Questions

Skin Injury - Bruises - Cuts and Scrapes

Sleep Increased

Sleep Problems - Child Sleeps in a Bed

Sleep Problems - Child Sleeps in a Crib

Sleep Problems - Parasomnias and Nightmares

Smoke and Fume Inhalation

Snakebite - North America

Solid Food (Baby Food) Questions

Sore Throat

Spells

Spider Bite - North America

Spitting Up (Reflux)

Splint Symptoms and Questions

STI Exposure or Questions

Stool - Soiling (Encopresis)

Stools - Blood In

Stools - Unusual Color

Strep Throat Exposure

Strep Throat Infection Follow-Up Call

Sty

Substance Use or Problems

---

Suicide Concerns

Sunburn

Suture or Staple Questions

Swallowed Foreign Body

Swallowed Harmless Substance

Swimmer's Itch - Lakes and Ocean

## T

Tailbone Injury

Tear Duct Blocked

Teething

Thrush

Tick Bite

Toe Injury

Toenail - Ingrown

Toilet Training Problems

Tooth Injury

Toothache

## U

Umbilical Cord - Bleeding

Umbilical Cord - Delayed or Early Separation

Umbilical Cord - Discharge or Infected

Urinary Tract Infection Follow-Up Call

Urination - All Other Symptoms

Urination Pain - Female

Urination Pain - Male

Urine - Blood In

Urine - Unusual Color or Odor

Urine - Wetting (Enuresis)

## V

Vaginal Bleeding - After Puberty

Vaginal Bleeding - Before Puberty

Vaginal Itching (Irritation) - Before Puberty

Vaginal Symptoms or Discharge - After Puberty

Vaginal Symptoms or Discharge - Before Puberty

Vomiting on Meds

Vomiting With Diarrhea

Vomiting Without Diarrhea

## W

Warts

Weakness (Generalized) and Fatigue

Wheezing - Other Than Asthma

Whooping Cough Exposure

Worms - Other Than Pinworms

Wound Infection Suspected