

Setting up a ClearTriage link within athenaClinicals

ClearTriage brings the industry-leading Schmitt-Thompson telephone triage protocols to athenaClinicals. While ClearTriage works with athenahealth without any special configuration, the following instructions will provide your triage nurses a ClearTriage link within athenaClinicals that will automatically launch and sign into ClearTriage. And it won't take much of your time!

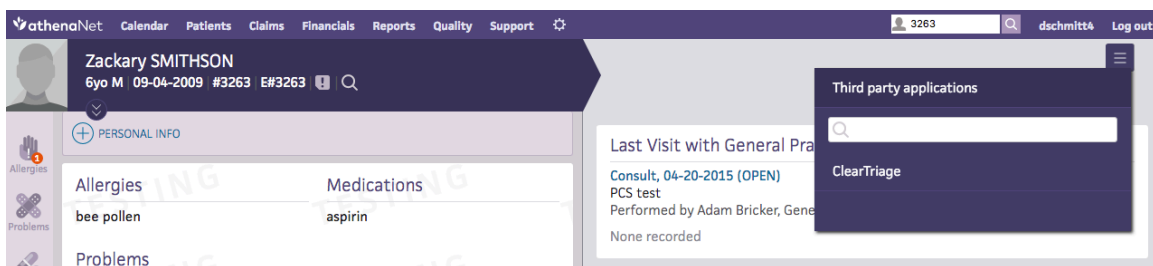
Overview

1. Ask athena to add a ClearTriage link to athenaClinicals
2. Sign up for a ClearTriage 30-day free trial
3. Connect athenaClinicals to your ClearTriage account
4. Use ClearTriage with athena!

Step 1 - Ask athena to add a ClearTriage link to your athenaClinicals software

Complete athenahealth's authorization and consent form at: <https://marketplace.athenahealth.com/authorization-consent?product=cleartriage>. This is the same form that athena uses for all of their partner integrations so the description says that you are authorizing the sharing of PHI with us. But you won't be sharing any PHI with us, the only integration will be a link that automatically signs your nurses into ClearTriage.

Within 5 business days and typically much sooner athena will add ClearTriage to the menu that appears in the top right corner of athena when you're within a patient's chart. (Click first on "Third Party Applications", then you'll see ClearTriage). They'll send you an email when this is done.



Step 2 - Sign up for a ClearTriage 30-day free trial

Sign up for a ClearTriage account at www.cleartriage.com/register. This will take just a few minutes, during which time you'll select a Practice ID and Password that will be used in the next step.

Your free trial will be active as soon as you complete this step. During the free trial you'll also receive periodic emails with tips and ideas for getting the most out of ClearTriage.

Step 3 – Connect athenaClinicals to your ClearTriage account

Open any patient's chart and click on ClearTriage in the menu in the top right corner (see picture in Step 1). The following screen will appear:

The screenshot shows a user interface for connecting accounts. At the top, there are two logos: ClearTriage (a blue triangle with a white dot) and athenahealth (a green leaf icon). Below the logos are three panels with green headers:

- HAVE A CLEARTRIAGE ACCOUNT?**: This panel contains the text "Please sign in to continue." followed by two input fields. The first is labeled "Practice ID:" and the second is labeled "Password:". At the bottom of this panel is a blue button labeled "SIGN IN".
- NEED A CLEARTRIAGE ACCOUNT?**: This panel contains the text "Create a new account in just two minutes. It's active immediately and everyone in your office can try ClearTriage for free for the first 30 days." At the bottom of this panel is a blue button labeled "CREATE ACCOUNT".
- WHAT IS CLEARTRIAGE?**: This panel contains the text "ClearTriage is a decision support tool for your triage staff. It is an online version of the industry-standard telephone triage protocols from Dr. Barton Schmitt and Dr. David Thompson." Below this is the text "Benefits of using ClearTriage include:" followed by a bulleted list: "• Safe, consistent triage", "• Faster charting", and "• Call notes recorded in a patient case". At the bottom of this panel is a blue button labeled "LEARN MORE".

Enter the Practice ID and Password you selected in Step 2 into the box on the left, then press Sign In. This will link the two accounts.

From now on, whenever anyone in your organization clicks on ClearTriage in the athena menu, ClearTriage will launch and they will be signed into your account. That's it!

Step 4 – Use ClearTriage for actual triage calls

Try it out! There is no limit to the number of staff who can use ClearTriage at the same time during your free trial. We want you to make sure it will work for your organization. And be sure to contact us if you have any questions or would like to schedule a web demo for your team.

Step 5 (optional) – Purchase a subscription to continue using ClearTriage

About a week before your free trial ends, you'll receive instructions on how to continue using ClearTriage. Basically you can call us with a credit card or have us send you an invoice. Pricing is on our website at www.cleartriage.com/pricing.

And if ClearTriage doesn't work for you, just let your trial expire. (Of course we hope this isn't the case!)

For more information about ClearTriage including benefits, testimonials and support materials, please visit our website at www.cleartriage.com.

If you have any questions about these steps or anything else about ClearTriage, don't hesitate to contact us.

ClearTriage Support
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